



# REGAL PALMS

## Owners Association

### Attention Regal Palms Owner:

As an owner, you should already be aware that May 1st, 2017, will be the official transition date for all owners and your property management companies to be actively using the **dwellingLIVE** visitor management system. After this date, the electronic key cards issued by the front desk at the Regal Palms Club will no longer be able to operate their specific readers at the Main and La Mirage gates. This is a reminder to make sure that you and/or your management company has begun to fully utilize the new visitor management system. All current owners are registered with their profile in the **dwellingLIVE** system. Most of the known property management companies are also registered with a profile in the system. If you are a new owner within the last month or a property management company that has not been utilizing the system, do not hesitate to contact me at [mitchell@soleilmanagement.com](mailto:mitchell@soleilmanagement.com).

I recommend for additional instructions and guidance on how to use **dwellingLIVE**, please use the following You Tube tutorial link: <https://www.youtube.com/watch?v=vJrs4GvjJI&feature=youtube>. This is the same link that was sent out to you a few months ago. It can also be found on the [www.regalpalmsoa.com](http://www.regalpalmsoa.com) website. In addition, when you go the **dwellingLIVE** website at [community.dwellingLIVE.com](http://community.dwellingLIVE.com) you will find a tutorial which is helpful. Finally, on the **dwellingLIVE** site for the Regal Palms Owners Association, you will find 2 documents of "frequently asked questions" about **dwellingLIVE** which will also assist you in understanding and using the system.

As you know, our **dwellingLIVE** visitor management system permits both printed QR coded ePasses, QR coded ePasses on your smart device, key fobs and prox cards. After May 1, 2017, the Regal Palms Club front desk will only code MIWA electronic key cards for those owners and their rental guests who have the MIWA electronic lock on their specific unit entrance door.

REMEMBER: The board of directors will only maintain electronic key card readers at both gates through the deadline (May 1, 2017), at which time the readers will be deactivated and removed. After that, only **dwellingLIVE**-generated ePasses and owner-issued key fobs and prox cards will be accepted at the gates.

Thank you for your cooperation.

Sincerely,

Lynn Mitchell, CHA, CAM  
Vice President of Operations